JS Mueller & Co Forum I 17.04.15

# STRATA AJUDICATONS AND NCAT *Getting it Right?*





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### **Strata Dispute Resolution – Hierarchy**

NSW Fair Trading Mediation



Strata Schemes Adjudicators





NSW Civil and Administrative Tribunal (NCAT)



NCAT Appeal Panel & District/Supreme Court



### **Types of NCAT Applications**

- Application for Adjudicator's Orders (most common)
  - Breaches of by-laws (noise, pets)
  - Permitting Renovations
  - Invalidating Meetings
  - Compulsory Appointments
  - Urgent interim orders





# **Types of NCAT Applications**

- Application for NCAT Orders (less common)
  - Re-allocate unit entitlements





- Breach of Adjudicator's orders (\$5,500)
- NCAT Appeal Against Adjudicator's Orders





### Strata Adjudications – How do they work?

- Paper Driven
- No face-to-face contact
- 4-6 weeks to lodge submissions
- Further 4-8 weeks for Adjudicator's decision
- Limited time for Adjudicator to make decision (typically 2 hours)
- Costs cannot be recovered
- Quick, cheap and nasty





#### STRATAX (COMMUNICATE ASSOCIATION ES NCAT REQUEST FOR AN INTERIM ORDER NSW Civil & Consumer & Commercial Division | Strata & Community Schomes List that for Strata School (Associated Act (School Consult) Late Wassers and Associated Act (School Consult) Late (School Cons Administrative Tribunal IMPORTANT INFORMATION A request for an interim order must accompany or relate to a substantive application for an order by an Adjudicator. Mediation is not a recessary requirement before lodging a request for an interim order, but it is necessary for your substantive application. You must pay a fee for the request for an interin order in addition to the fee for the substantive application. For more information about the NSW Civil & Administrative Tribunal (NCAT) telephone 1300 008 228 or visit www.nest.new.gev.au. DISPUTE DETAILS 1. Address of the scheme: ROAD Strata Scheme Postoode: FILEVINE HILL Community Scheme 2. Strata Plan or Community Plan DP ( Number: If a Community Scheme, is your lot in a: Community Flat : Neighbourhood Plan : Preside Plan : Strata Corporation If a Community Plan, how many lots are shown on the plan? APPLICANT 3. Your Name: Full namels: DUNERS Individual applicant or corporation Postal address: Contact details: Daytime telephone: Email address: 4. Are you: Gronal demar Lesace If Strata Scheme | Lightering at Lot No. Tick whore appropriate If Community Plan Dwner / proprietor of Lot No. Occupier RESPONDENT 5. Respondent details: Full name/s: Who is the application against? Individual or corporation Postal address: If more then one party attach a separato list Postcode: Contact details: Daytime telephone If Strata Scheme Lot owier of Lot No. 7722 6. Who is the OFFICE USE ONLY: respondent? Owners corporation Tick where appropriate Tenent/occupier of Lot No. Lessor Other If Community Plan . Owner / proprietor of Lot No. Community Association Product Association Naighbourhood Association File No: Complet Other Classification: 400 OCD-SOSI-HUSH



ORDER DETAILS				
7. Specify the terms of the interim order requested				
- That access be provided to lot 22 (garage) in order for the owner's Corporation to have suitably qualified building consultant inspect concrete slab laid after completion of plumbing works as approved by OC - in order to respond to adjudication file No.  8. What are your reasons for requesting the interim order?				
	Describe the ungent circumstances of the elevation. Give datals of when and what is happening or going to happen if the interim order is not made.  Aftech supporting information such as minutes of meetings, experts reports, any correspondence etc.			
Owner will not allow access in order for us to have an ispection done of report provided unless we pay her \$900 t GST.  Owner has obtained their own report, we'd also like to have our own report done in order to include in our submission.				
9. Address of Managing Agent: Do Box				
Or Socretary of Owners Corporation   Association				
		4		Postcode:
10. Related file numbers: List all preferen applications involving the serve or related dispute				
11. Important Information: Application fee and attachments				
To your application fee included?  Refer to the lee schedule on the NCAT website www.neut.new.gov.au. Cheque or maney order payments are to be made out to *NSW CWI and Administrative Tribunal". Credit cord payment can be made by submitting an authority form with your application. Payment can be made in passon at any NCAT Registry Office, Fair Tracing Centre or Service NSW Centre. Concession lice applicants must provide a photocopy of their concession cand.				
Have you included your attachments?				
Attach datatis of multiple applicants or respondents, or further information about the croters you see seeking. Keep a copy of your application and any attachments will be sent to the respondent.				
12. Your Name/s phose phot				
1				
ľ	our position title group			Date
STRATA MANAGER 23/1/2015				
Return application with fee to: NSW Civil and Administrative Tribunal (NCAT)  For all NCAT Consumer & Commercial Division Registry Offices T: 1300-008 228 11 www.ncst.nsw.gov.au				
Sydney Registry Liverpool Registry Newcontile Registry				
Lavel 12 Sydney	t, 175 Costlerough Street NSW 2000 x 4005, Sydney NSW 2001	Lond 3, 33 Moore Sheet Liverpool NSW 2170 PO Box 723, Liverpool BC MSW 1871	Level 1, 175 Scotl Street Newcastle NSW 2300 PO Box 750, Newcastle NSW 2300	NCAY NSW QWI B
Ground Parwith	Registry Place, 2-8 Station Street NSW 9750 889, Pemith MSW 2751	Tensworth Registry Sulta 3-5, Katha Komer Complex Cnr Kable Ave & Defing St PO Box 1838, Tensworth NSW 2340	Wollongong Ragistry Lovol 3, 43 Buroll Street Wollengong NSW 2900 PO Box 319, Wollengong NSW 2529	Administrative Tribural



#### APPLICATION

For an order that access be granted to lot 22 (garage) in order for the Owners Corporation to have suitably qualified building consultant inspect concrete slab laid after completion of plumbing works as approved by Owners Corporation in order to respond to adjudication file SCS 144

#### REASONS FOR DECISION

- 1. The Minister has appointed me as an Adjudicator under section 217 of the Strata Schemes Management Act 1996 ("the Act"). As an Adjudicator, I have the powers set out in Chapter 5 of the Act. The powers include the power to make an interim order under section 170 where an applicant for an order under another provision of Chapter 5 requests the making of such an order. As noted above, in this case an application for substantive orders has been made. I therefore have the power to consider the application for interim orders.
- 2. On 27 November 2014, the respondent filed an application for an adjudicator's order pursuant to section 138 of the Strata Schemes Management Act 1996 that the Owners Corporation carry out the necessary repairs to the concrete slab of Lot 22 to ensure that the slab complies with AS for residential slabs. It appears that the Owners Corporation sought access to the premises to conduct an inspection, and that such access was granted only on the basis of unacceptable conditions sought to be imposed by the Lot Owner.
- On 28 January 2015, the Owners Corporation filed its own application for an Adjudicator's order pursuant to section 145 of the Act seeking access to the Lot. On the same date, this application for an interim order was filed and I therefore have jurisdiction to decide this application.



- 4. Under section 170 of the Act, an Interim order can only be made if the Adjudicator is satisfied on reasonable grounds that urgent considerations justify the making of the order. If the Adjudicator is so satisfied, the Adjudicator may make any order that could otherwise be made by the Adjudicator or Tribunal. I note that there is no obligation to give notice of an application to make an interim order see the Act s 168.
- 5. Interim orders are not granted lightly. Generally the word "urgent" connotes immediacy, that is, a situation in which it would be inappropriate for action to be delayed, or for time to intervene before a certain course is undertaken. In this case, for the reasons outlined below, I consider that the application for interim orders should not be granted.
- The applicant has provided no evidence nor even submissions as to why
  there is the necessary urgency to grant this application, nor is that urgency
  at all obvious from the application (or indeed the respondent's original
  application).
- 7. For these reasons the application for an interim order is dismissed.

Simmeons.

Geoffrey Meadows Strata Schemes Adjudicator

Civil and Administrative Tribunal of New South Wales

28 January 2015



### **Cheat Sheets**

- Identify the correct Applicant
- Identify the correct Respondent
- Specify the Orders Sought
  - Be clear
  - Be concise
  - Identify the section
  - Reality test (will it work?)



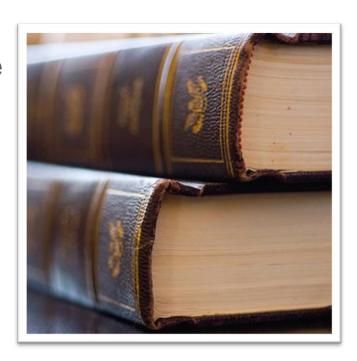
- Be clear
- Be concise (1 page summary)
- Be thorough (detailed summary of events)
- Include a chronology





### **Cheat Sheets**

- Include Evidence
  - The Applicant must prove its case
  - Bald assertions insufficient
  - Need to attach to Application:
    - Statutory Declarations
    - Witness Statements
    - Letters/Emails
    - Photographs





## **Strategy**

- Who is running the show? Who will do the work?
  - Strata Manager?
  - Executive Committee?
  - Lawyer?
- When to brief lawyers?



- Pros (don't reveal your hand)
- Cons (denial of procedural fairness)





## **Strategy**

- Further submissions and evidence
  - From the Applicant
  - From the Respondent
  - From lot owners and residents
     (Adjudicator's listen to lot owners)
- Submissions in Reply
- Meet the submission deadline
- Where is this all headed? Have a clear goal





# **THANK YOU**

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